

JJWild and MEDITECH Join Forces with Stratus Technologies to Provide Continuous Availability for MEDITECH Community

Sara Schaeffner, Senior Product Manager

Disaster Recovery, Business Continuance, and High Availability solutions – combined, “Healthcare Operational Continuance” – are more important in the healthcare industry than ever before. Unplanned and planned downtime in hospitals can have grave financial consequences and even negatively impact an institution’s ability to provide quality patient care. MEDITECH and JJWild have long been committed to providing the best solutions possible to meet the growing need for uptime in the MEDITECH community. To this end, JJWild, together with MEDITECH, is pleased to announce our alliance with Stratus Technologies.

Stratus is a premier provider of industry-standard, fault-tolerant server technology that allows users to eliminate unplanned and planned downtime 99.9997% of the time without burdening their staff and budget with the operational complexity and high costs inherent in some other high availability approaches.

Stratus’ Continuous Availability systems guarantee five nines (99.999% or greater) of uptime, and do so in a way that is automatic and transparent to the end user. Each of the individual components within these servers is fully redundant and operating in parallel, providing automatic failover capability, active system monitoring, and automated issue notification. For example, if a memory or processor module fails, the parallel module continues to function as though nothing happened; there is absolutely no interruption in server functionality, no unplanned downtime. What is more, though the user is not impacted, both JJWild and Stratus Customer Service centers receive notification that there is a component malfunction so that troubleshooting is transparent and painless. Equally exciting, Stratus’ technology not only eliminates unplanned downtime in the event of component failure, it also significantly mitigates planned downtime for time-consuming processes like Windows® upgrades and patch installations.

Stratus offers protection for hospitals’ mission-critical applications, at a reasonable total cost of ownership for the MEDITECH marketplace. For this reason, JJWild has added servers from Stratus’ ftServer® W series to its product portfolio as another component of its Healthcare Operational Continuance offerings and has launched a rigorous product development and rollout process. Over the next few months, top resources from JJWild will perform critical system integration tasks, including continued testing of applicable Stratus products, qualification of performance across Storage Area Network (SAN) platforms, training of all internal teams on product functionality and applicability to the marketplace, certification of our technical engineers for implementation and customer support provision, and development of supporting professional service offerings from our Consulting Services Group.

The ftServer systems will be certified for both MEDITECH’s Microsoft® Windows-based Client/Server and MAGIC platforms, and general release is expected in the second quarter of this calendar year. Stratus’ products will be available for MEDITECH customers through JJWild.

To learn more about Disaster Recovery, Business Continuance, and/or High Availability solutions for MEDITECH, including Stratus Technologies, stop by and chat with MEDITECH and/or JJWild in the MEDITECH booth (#5033) at this year’s HIMSS conference, February 12-16 in San Diego, CA. Jim Fitzgerald, JJWild Chief Technology Officer, and Sara Schaeffner, JJWild Senior Product Manager, will also be giving a presentation on Healthcare Operational Continuance strategies in MEDITECH’s off-site demonstration room at the Marriott Gaslamp Quarter Hotel, located just minutes away from the Convention Center. We hope you’ll be able to attend one of the following three sessions:

Monday, February 13, 3:30-4:30pm – Marriott Gaslamp Quarter Hotel, Presidio Room C

Tuesday, February 14, 10:30-11:30am – Marriott Gaslamp Quarter Hotel, Presidio Room C

Wednesday, February 15, 3:30-4:30pm – Marriott Gaslamp Quarter Hotel, Presidio Room C

We at JJWild, along with MEDITECH and our newest partner Stratus, look forward to another exciting year of technical innovation and seamless integration as we continue to meet the evolving needs of the MEDITECH community. Watch for our next issue of *Inside Perspective* where we’ll discuss Stratus’ approach to Continuous Availability in more detail.

Sara Schaeffner, Senior Product Manager, is responsible for JJWild's Healthcare Operational Continuity (HOC) and Managed Services offerings. She can be reached at editor@jjwild.com.