

## Healthcare Operational Continuity Disaster Recovery Preparation



*Healthcare providers have become dependent upon technology to provide patient care. Now more than ever, the clinical and business risks in the absence of an adequate business continuity, or Healthcare Operational Continuity, plan are too great to ignore.*

*Utilizing our intimate understanding of MEDITECH, JJWild has developed Best Practices for MEDITECH Healthcare Operational Continuity. Our technology and application consulting services combine to provide a full range of business continuity offerings from assessment and planning through implementation and testing. We tailor our services to leverage your resources and provide expertise where they can best be utilized.*

### ***Our Healthcare Operational Continuity services include:***

#### **Business Continuity Assessment**

- Evaluate and inventory systems, software, & network (MEDITECH & non-MEDITECH )
- Prioritize applications to be recovered
- Define methodology necessary to perform back-up sequence and recovery
- Determine the Recovery Point and Recovery Time Objectives for systems
- Identify variable recovery plan options and budgetary considerations
- Present and document options, risks, and benefits of alternative strategies (high-level)

#### **MEDITECH Disaster Recovery Plan Design and Development**

- Analyze departments to identify and document application and workflow processes
- Assess MEDITECH and third-party hardware requirements
- Assess network capacity and requirements
- Assess system, storage, and back-up requirements
- Develop implementation plan outlining main data center, enterprise back-up solution, MEDITECH serverless back-up, and business continuity center
- Define disaster recovery, test, and support plan requirements

#### **Implementation Services**

- Procure and test hardware design for customer-owned and managed disaster recovery
- Refine and manage implementation plan
- Define and perform initial test of the recovery procedure
- Provide initial documentation of recovery procedure
- Provide customer staff training and training documentation

#### **Ongoing Support, Testing, and Recovery Services**

- Test and update procedures
- Support infrastructure (systems, SAN, connectivity equipment)
- Provide emergency response team in case of actual declared disaster

#### **Managed Disaster Recovery Services (JSite)**

- Outsource your MEDITECH disaster recovery to JJWild, a certified MEDITECH partner
- State-of-the-art infrastructure and fault-tolerant facilities
- Skilled, trusted engineers with over 20 years experience working with MEDITECH
- Your data restored and online in 4-12 hours of disaster declaration and tape receipt
- Remote and on-site Disaster Recovery Support Services

**MAGIC  
and  
Client/Server  
Expertise**

